

Three key Medical Home concepts:

Enhances your Patient Experience

The Medical Home treats your complete needs - preventive, acute and chronic - versus the traditional approach of treating a single symptom at your visit. Care teams offer an increased emphasis on patient centeredness by making it easier for you to access services when you need them, providing more patient education to help you manage your health, setting treatment goals, focusing on prevention and using evidence based guidelines for all aspects of your care.

Improves the Health of our Community

The ultimate goal of the patient centered Medical Home is to improve the overall health status of our patients and our community. The use of electronic medical records by our care teams allows us to coordinate care and manage groups of patients dependent upon chronic conditions. This technology also helps identify the need for follow-up care, the need for additional help with treatment plans or the need for important wellness screenings that may be overdue.

Improves Outcomes and Efficiency

The added support from the care team, electronic records and the use of standardized work flows that incorporate proven best practices from the industry have been shown to improve quality, outcomes, patient satisfaction and patient involvement. Prevention, early detection and disease management are proven not only to reduce health care costs for patients, but more importantly improve health and quality of life.

Froedtert Health Clinic Locations with Primary Care Services

Germantown Clinic

W168 N11237 Western Ave.
Mon. - Thurs. 8 am - 8 pm
Fri. 8 am - 5 pm
Sat. 8 am - noon
262-253-5060

Hartford Clinic*

110 Lone Oak Ln.
Mon. - Thurs. 8 am - 8 pm
Fri. 8 am - 5 pm
Sat. 8 am - noon
262-670-1800

Jackson Clinic*

W225 N16711 Cedar Park Ct.
Mon. - Thurs. 8 am - 8 pm
Fri. 8 am - 5 pm
262-677-1101

Kewaskum Clinic

1701 Fond du Lac Ave.
Mon. - Thurs. 8 am - 6 pm
Fri. 8 am - 5 pm
262-626-4616

Menomonee Falls Clinic

W180 N7950 Town Hall Rd.
Mon. - Thurs. 8 am - 8 pm
Fri. 8 am - 5 pm
Sat. 8 am - noon
262-255-2500

Sussex Clinic

N64 W24801 Main St.
Mon. - Tues. 8 am - 8 pm
Weds. - Fri. 8 am - 5 pm
262-532-8680

West Bend Clinic

1700 W. Paradise Dr.
Mon. - Thurs. 8 am - 8 pm
Fri. 8 am - 5 pm
Sat. - Sun. 8 am - 4 pm
262-334-3451

West Bend Clinic - South

3200 Pleasant Valley Rd.
Mon. - Thurs. 8 am - 7 pm
Fri. 8 am - 5 pm
262-334-3451

**Froedtert Health Clinic sites that currently have the Medical Home model of care implemented. Plans are in place to roll-out this innovative model of care to our remaining primary clinic sites in the near future.*



froedterthealth.org
800-825-0513

Your Medical Home

COORDINATED, PERSONALIZED
CARE FOR A BETTER YOU





Welcome to your Medical Home for total health

At Froedtert Health Medical Group, you're not just a patient with a medical situation. You're a unique individual, a complete person – with multifaceted and changing health care needs.

Our Medical Home model of care is an innovative model designed to provide personalized care for every aspect of your health and life. Whether it's an urgent need, illness, ongoing care, education, or prevention and wellness, our sophisticated team approach addresses the entire spectrum of your health care needs.

This model is intended to help transform the health of our community with a more patient centered, proactive and evidence based approach that helps people experience healthier outcomes. The Medical Home has received national recognition for its success in improving the quality of care patients receive.

Your care team

The cornerstone of the Medical Home is your relationship with your personal physician. Your doctor will be your resource to manage and oversee the complete range of your health care needs.

Alongside your physician is your care team - including a team of nurses, receptionists, and a registered nurse care coordinator who will assist you in setting goals, developing a care plan to reach those goals and answering your questions. Where other models base their care on one issue or acute problem at a time, the Medical Home, with its dedicated care teams, provides personalized care for all aspects of your health and your life.

A partnership between you and your care team

The Medical Home model is most successful when a partnership is formed between you and your care team. We ask that as a patient of the medical home you:

- Become familiar with your medical condition(s)
- Become familiar with the members of your care team
- Help us keep your medical record up-to-date by letting us know of any appointments and tests performed elsewhere
- Bring your current list of medications, latest blood pressure levels and blood sugar logs with you to your appointment
- Give us feedback on how we are doing
- Ask questions

Always looking out for you, always looking ahead

Your health is active and dynamic, with needs that change from year to year, month to month, even day to day. That's why the Medical Home is designed to deliver the most effective ongoing care, patient education and preventive care. Improving your overall health and wellness is our primary goal.

The Medical Home's proactive approach enhances the quality of your care and makes the time with your physician more meaningful. Our care team performs in-depth chart review prior to each visit and checks that pre-appointment lab tests are done in advance, so your results can be discussed during your appointment. This ensures the appropriate follow-up tests or appointments are scheduled and completed on time. And, our "After Visit Summaries" provide additional education and outline care plans and next steps.

